User Tutorial: Welcome

The User Tutorial consists of a series of exercises to help you quickly learn basic DocuShare features. To take advantage of the exercises, you should have DocuShare running in an open browser window.

Module 1: Interface features

Module 2: Creating accounts

Module 3: Adding content to your site

Module 4: Working with documents

Module 5: Setting up My DocuShare

Module 6: Using access permissions

Module 7: Searching for objects

Module 8: Using collaborative workspaces

Module 1: Interface features

Key interface features

DocuShare's easy-to-use interface enables users at any level to learn its features quickly. Key features include:

- Icons representing different types of content
- Action commands display task pages in one click
- Task pages with menus and options that are easy to use
- A navigation bar and footer on each page for quick access to product features
- A personal home page

Module 1: Interface features

Navigating your site

DocuShare provides standard navigation features, which allow you to easily move around your site and find what you need.

Navigation bar—Located at the top of each page, the navigation bar provides links to frequently used pages and an area for running quick searches.

Breadcrumbs—Below the navigation bar, the breadcrumbs provide a path from the home page to your current location or list the last few pages you visited.

Page footer—Located at the bottom of each page, the footer includes additional useful links and displays your browsing history.

Module 1: Interface features

Personal home page

DocuShare provides a personal home page, called **My DocuShare**, that you use to manage both private and site content. By default, My DocuShare is the first page you see after logging into DocuShare.

My DocuShare includes a personal collection in which you add private content, shortcuts to your favorite objects, a list of the groups you belong to, and more.

Module 2: Creating accounts

Your administrator determines who can access your site and create user and group accounts. As a **guest** (one who can access the site and view unrestricted content), you may be able to create a user account. If site access and account creation are restricted, an administrator will need to create a user account for you. To add objects and edit content, you must have a DocuShare user account.

The exercises in this module show you how to create a user account, create a group, and log in and out.

Module 2: Creating accounts

User levels

DocuShare enables sites to easily manage access to content and capabilities through user levels. This feature allows different types of users to access the same content, but only the functions needed for their job. One of the following user levels can be assigned to an account:

Read-Only—Allows the user to view content and manage personal content on My DocuShare.

DocuShare—Allows the user to access all DocuShare content management functions.

CPX—Allows the user to use collaboration and process management features.

Module 2: Creating accounts

Creating a user account

You can create a user account if your site allows a guest or logged-in user to do so.

- 1. On the DocuShare navigation bar, click **Users & Groups**.
 - The Users and Groups Registry page appears. From this page you can create, list, and find users and groups.
- 2. Click the Add User link.

Module 2: Creating accounts

Creating a user account

3. On the Add User page, enter the following information:

Username: The name you want to use to log into DocuShare.

Password and **Password Confirm**: The password you want to use to log into DocuShare. Be sure to adhere to the rules listed in the Password Rules box. Also, your password is case-sensitive.

User Level: The level of access to site content and functions.

Last Name: Your last name.

Email Address: Your email address.

Module 2: Creating accounts

Creating a user account

- 4. Enter any optional information. You can click a field name to get more information.
- 5. Click the **Apply** button.

The Properties page for your user account appears, and your username displays in the upper left corner of the window indicating that you are logged in.

Module 2: Creating accounts

Creating a group

By default, a logged-in user can create a group account. Groups enable you to assign access permissions to a group instead of to individual users.

- On the navigation bar, click Users & Groups.
- On the Users & Groups Registry page, click the Add Group link.
- 3. In the **Title** field, enter a name for the group.
- 4. Enter any optional information. You can click a field name to get more information.
- 5. Click Apply.

Module 2: Creating accounts

Creating a group

6. In the **Search** field, enter part of the name of a user on your site and click **Go**.

Note:You can also display your favorite users (module 5 explains how to add favorites).

- 7. In the **Possible Users/Groups** field, select the username and click the **Add** button.
- 8. Click the **Update** button.

The group members display on the Members page. When you want to add and remove group members click **Change Membership**.

Module 2: Creating accounts

Logging in and out

After creating your account in the first exercise, you were logged into DocuShare.

- 1. To log out, click the **Logout** link on the navigation bar.
- 2. To log into DocuShare, enter your username and password in the **Login** area.
 - Remember, your password is case-sensitive.
- If the retain login for future checkbox appears, click it if you want to remain logged into DocuShare after you close and reopen your browser.
- 4. Click Login.

Module 3: Adding content to your site

You can add a variety of objects to your site, such as documents, calendars, wikis, weblogs, and URLs as well as any custom objects your administrator creates. Provided you have the appropriate write permission to the container, you can add objects to it.

The exercises in this module show you how to add a collection, a document, and a notification.

Module 3: Adding content to your site

Adding a collection

You store and manage objects in repositories called collections. As a logged-in user, you can add a collection to your site.

- Click one of the top level collections to open it. On My DocuShare, the top level collections appear in the site home portlet.
- 2. From the **Add** menu, select **Collection**.

The Add Collection page appears.

- 3. In the **Title** field, enter a name for the collection.
- 4. Enter any optional information.
- 5. Click Apply.

The collection is added to DocuShare.

Module 3: Adding content to your site

Adding a document

- 1. Click the title of your collection to open it.
- 2. From the **Add** menu, select **Document**.

The Add Document page appears.

Click the **Browse** button located to the right of the **Filename** field.

Module 3: Adding content to your site

Adding a document

- 4. In the window that appears, navigate to and select the document you want to add to the collection.
- 5. Click Open.

The document's complete path appears in the **Filename** field.

Module 3: Adding content to your site

Adding a document

- 6. The document's filename appears in the **Title** field. You can change the title or use the default.
- 7. Enter any optional information. You can click a field name to get more information.
- 8. Click Apply.

The document appears in your collection.

Module 3: Adding content to your site

Adding a notification

A notification allows you to receive an email message when a change occurs to a DocuShare object. You can add a notification for any object on your site. In this exercise, you will add a notification for your collection to receive an email message each time an object is added to it.

- 1. Click the small triangle that appears to the right of your collection's title to display the **More Actions** menu.
- Select A Notifications.
- 3. On the Notifications page, click **Create a New Notification**.

Module 3: Adding content to your site

Adding a notification

- 4. The **Period** menu specifies when DocuShare sends the email message. Keep it set to **Immediate**.
- 5. Click Show Advanced Options.
- 6. From the **Events of Interest** menu, select **Something**Added.

Module 3: Adding content to your site

Adding a notification

7. Click **Apply**.

A description of the notification appears on the Notifications page. From this page, you can change the notification as well as delete it.

8. Go to your collection and add another document to it.

In a few moments, you will receive an email notification.

Module 4: Working with documents

You can easily browse the content of documents and collaborate with other users in creating documents. For document management, DocuShare provides document check out and version control features. Version control lets you maintain a specified number of document versions and a history of changes.

The exercises in this module show you how to browse and edit documents.

Module 4: Working with documents

Browsing a document

- 1. Navigate to and open your collection.
- 2. Open one of your documents by clicking its title.
- In the window that appears, choose the option to open the document.
- 4. To return to the collection, click the browser's **Back** button or close the document's window.

Note:Your browser's configuration determines whether a document opens in the browser window or in a separate application window.

Module 4: Working with documents

Browsing a document

DocuShare provides conversion features that let you view supported document types in different formats.

- 5. Click the View in HTML command from the More Actions menu (click the small triangle to display the menu).
- To return to the collection, click the browser's **Back** button.
- 7. Click the View in PDF command from the More Actions menu (this command is available if your site is set up to use the feature).

Module 4: Working with documents

Editing a document

When you check out a document for editing, DocuShare locks it to prevent other users from editing the document at the same time.

1. Click the document's **Check Out** icon \blacksquare .



- In the window that appears, choose the option to open the document.
- 3. Make some changes to the document.

Module 4: Working with documents

Editing a document

- 4. Do one of the following:
 - If the document opened in the browser, click the Back button. Click Yes to save your edits.
 - If the document opened in its native editor, select
 Save As from the File menu.
- In the Save As window, save the document to a location on your local drive. Do not change the name of the document. Close the document.

Module 4: Working with documents

Editing a document

Click the document's **Upload a New Version** icon



- On the Add Version page, click the **Browse** button. 7.
- Navigate to the location on your local drive in which you 8. saved the edited document, select it, and click **Open**.

The path to the document appears in the **Filename** field.

Module 4: Working with documents

Editing a document

9. In the **Version Comments** field, enter a note about the changes you made.

Keep Unlock Document set to Yes.

10. Click Apply.

The View Properties page appears.

11. Click the **Version History** link to see both versions of your document.

Module 5: Setting up My DocuShare

My DocuShare provides a single page from which you can easily manage personal content (other users cannot access the page). Depending on how your site is set up, My DocuShare includes some or all of the following **portlets**:

- your personal collection
- workspaces (for CPX users)
- favorite calendars
- personal trashcan
- favorite objects
- groups
- routing tasks
- top level site content

The exercises in this module show you how to add favorites to My DocuShare and add objects to your personal collection.

Module 5: Setting up My DocuShare

Adding favorites to My DocuShare

You add favorites to My DocuShare to keep links to your frequently used objects in one location.

- 1. Navigate to and open your collection.
- Select the checkbox that appears to the left of your document.
- 3. From the **Edit Selected** menu, click **Add to Favorites**.

Module 5: Setting up My DocuShare

Adding favorites to My DocuShare

4. In the confirmation window, click **Confirm**.

You return to your collection.

5. On the navigation bar, click **My DocuShare**.

A link to your document appears under **Favorites**.

 Click the **Favorites** heading to display favorites in a collection listing. In this view, you can select and edit favorites, including remove favorites, using the **Edit Selected** menu.

Module 5: Setting up My DocuShare

Using your personal collection

Your personal collection on My DocuShare is a private collection to which other users do not have access. You can add any private objects to this collection.

- 1. On the navigation bar, click **My DocuShare**.
- 2. Click **Personal Collection** to open the collection.
- 3. Use the **Add** menu to add an object to the collection.

Module 6: Using access permissions

To control who can view, change, and delete site objects, DocuShare provides permissions. Depending on how your site is set up, DocuShare provides either three or six types of permissions that you can assign to the users and groups in an object's access list. You are the owner of any object that you add to your site, which allows you to assign and change the object's permissions.

The exercises in this module explain how to add users to an access list, change permissions, and change an object's owner.

Module 6: Using access permissions

Changing an object's permissions

- 1. Open your collection.
- 2. Click a document's **Q Permissions** command from the **More Actions** menu.

The Permissions page appears, which shows the document's access list. As the document's owner, your name appears in the access list with all permissions.

3. To add users and groups to the access list, click the **Change Access List** button.

The Change Access List page appears.

Module 6: Using access permissions

Changing an object's permissions

- 4. In the **Show** field, select **Groups**.
- 5. In the **Search** field, enter part of the name of the group you created in module 2 and click **Go**.
- In the Possible Users/Groups field, select the group name and click the Add button to add the group to the access list.
- 7. Click the **Update Access List** button.

The Permissions page appears, displaying the group in the access list.

Module 6: Using access permissions

Changing an object's permissions

8. In the **Access List**, select the permissions you want for the group.

For a description of each permission, click the **Access List** field.

- 9. In the **Search Available To** field, choose who can view the object in a search:
 - Anyone allows guests and all users to view the object.
 - Access List Only allows only those accounts in the object's access list that have at least read permission to view the object.
- Click Apply.

Module 6: Using access permissions

Changing an object's owner

As the owner of an object, you can assign ownership to another user. An object's owner is shown when viewing the contents of collections, search results, and the object's properties.

 On the Permissions page, click the Change Owner button.

The Change Owner page appears.

Module 6: Using access permissions

Changing an object's owner

- 2. Use the **Search** field to find a user on your site.
- 3. Select the username from the **New Owner** field.
- 4. Click the **Update Owner** button.

The new owner's name appears on the Permissions page with full permissions. You remain in the access list.

Module 7: Searching for objects

DocuShare search features enable you to quickly find objects and content on your site. You can run simple word searches as well as advanced searches, should you need to narrow the results of a search.

The exercises in this module show you how to run a word search, run an advanced search, and save a search query.

Module 7: Searching for objects

Running a word search

Using the search area on the navigation bar you can quickly search for objects and content.

- 1. In the **Search** field, enter a word from the title of the collection you added.
- 2. Click Search.

The search results display.

Note:When running a word search, you can click the small triangle next to the **Search** field to display search options.

Module 7: Searching for objects

Running an advanced search

On the Advanced Search page, you can combine search terms and search for specific objects and document types.

- 1. On the navigation bar, click **Advanced**.
- 2. Under **Search Text Contained In**, enter a word from your document's title in the box after **contains**.
- 3. Click + add search term.
- 4. In the box after **contains**, enter your username.
- 5. From the menu after *In*, select **Owner**.

Module 7: Searching for objects

Running an advanced search

- 6. Under **Search Within**, select **This Site Only**.
- 7. In the **Sort Results** field, select **By Title** to display the results in alphabetical order.
- 8. Under Object Types to Search, select Limit search to selected object types and then select Document.
- 9. Click Search.

The search results display.

Module 7: Searching for objects

Saving a search

On the Search Results page, you can save the query you used to run the search.

- 1. From the Add menu, select Saved Query.
- 2. In the **Title** field, enter a name for the saved query.
- 3. At the bottom of the page, click **Save Search**.

The Properties page for the saved query appears, so you can add it to a collection.

Module 7: Searching for objects

Saving a search

- 4. In the **Search** field, enter a word from the title of your collection and click **Go**.
- In the Possible Locations field, select your collection and click the Add button. Your collection appears in the Selected Locations field.
- 6. Click the **Update Locations** button.

Module 7: Searching for objects

Saving a search

- 7. In the **Current Locations** field, click your collection.
 - You can see your saved query in the collection.
- 8. Click the saved query to run the search again.

Module 8: Using collaborative workspaces

This feature is for CPX users.

A workspace provides a shared area for project and team collaboration. From a single page within DocuShare you and other workspace members can gather and manage shared content, access collaboration tools to facilitate your work, and communicate with each other.

The exercises in this module show you how to add a workspace and change its members.

Module 8: Using collaborative workspaces

Adding a workspace

You can add a workspace to another workspace on your site, or you can add a workspace from the workspaces portlet on My DocuShare. In this exercise, you will add a workspace from My DocuShare.

- 1. On the navigation bar, click **My DocuShare**.
- 2. In the workspaces portlet, click **Add a Workspace**.
 - The Add a New Workspace wizard appears.
- 3. Select the **Team Project Space** and click **Next**.

Module 8: Using collaborative workspaces

Adding a workspace

- 4. In the **Title** field, enter a name for the workspace.
- 5. Click Done.

The workspace home page appears. It includes four portlets: content, calendar, shortcuts, and membership. A collection for online meeting URLs, a calendar, and a top level workspace collection are added to the content portlet. In addition, a membership group is created for the workspace, with you as its initial member.

Module 8: Using collaborative workspaces

Adding workspace members

As the user who added the workspace, you can add other users and groups to the membership group.

- 1. On the workspace home page, click the **Membership** portlet title.
- 2. On the Membership page, click **Change Membership**.
- 3. Search for a specific user on your site.
- 4. In the **Possible Users/Groups** field, select the user and click **Add**.

If you like, you can search for and add more users.

Module 8: Using collaborative workspaces

Adding workspace members

5. Click **Update**.

The Properties page for the group appears and lists the members. Each member is assigned full read and write permissions to the workspace. You can assign manage permission to individual group members on this page, or you can assign manage permission to the entire group.

- 6. To assign manage permission to the group, go to My DocuShare.
- 7. In the workspaces portlet, locate your workspace.
- 8. Click the workspace's **Properties** icon **[**].

Module 8: Using collaborative workspaces

Adding workspace members

- 9. Click the **Permissions** link.
- 10. In the access list, click the **manage** checkbox for the group.
- 11. Click Apply.

Where to go next

There are many DocuShare features that are not covered in this tutorial. The *DocuShare User Guide* fully describes all of DocuShare's capabilities. On the navigation bar, click **Help** to display the Help Desk. Print the guide and review its contents.

Information about additional DocuShare training is available on the DocuShare web site.